We are looking for Software trainer



What we offer:

A casual and collaborative work environment within a cool team!

- A culture focused on personal development where opinions and ideas are valued
- A voice and a significant influence on technical decisions
- Professional development including regular lunch & learn in teams
- Social activities: video games, barbecues, happy hours, etc.
- Flexible schedule, work-family balance
- Work location flexibility: enjoy the fully equipped kitchen and a modern office environment at our Montreal headquarters or add to our remote work team from across the country.
- A full range of benefits, including an employee assistance program, dental, medical and disability coverage
- Equipment and tools at the cutting edge of technology

Who are we?

Prospects design software that allows brokers to stay connected to the MLS system and at the same time engaged with their clients. Our tools: a real estate CRM and a mobile real estate search application. Our CRM facilitates business growth for real estate professionals and manages over 900 million customer relationships. Our mobile real estate search tool allows brokers, their prospects, buyers and sellers to access more than 22 million real estate listings from their phones and tablets. Prospects has over 300,000 unique users in North America and that number continues to grow rapidly!

Prospects is expanding its team and we are looking for a java web developer who will be part of an innovative company, contributing to the advancement of the real estate industry through its technological solutions.

You have ideas, we want to hear them!

Description of the role:

Prospects is looking for a software trainer who will play a key role in the adoption and use of our products. The Software Trainer will be responsible for both online and on-site training. The trainer will work closely with the training and customer service teams to develop new training plans and innovative ways to host and deliver training resources. We are looking for a candidate who has leadership skills and is an outstanding public speaker capable of engaging their audience.

Your responsibilities:

- Develop a thorough working knowledge of our product line and industry.
- Collaborate with stakeholders to identify training needs.
- Develop training materials for implementation
- Prepare, schedule, promote and deliver on-site and online training sessions and workshops.
- Contribute to the ongoing evolution of our digital training resources.
- Participate in the testing of new features and enhancements to our products.
- Participate in the integration of new employees by providing product training.

Must-Haves:

- 2+ years' experience as a software trainer.
- Fluently bilingual in English and French, both written and spoken.
- Strong computer skills, including Microsoft Office Suite and training software such as Go-ToWebinar and TeamViewer.
- Ability to manage a large number of training sessions.
- Exceptional time management and organizational skills; attention to detail is essential.
- Able to analyze problems and opportunities and develop strategies for better solutions.
- Able and willing to travel to client sites and events in Canada and the United States.
- Valid driver's license and passport.

Assets:

- College diploma or bachelor's in information technology or related field.
- Knowledge of the residential real estate industry.

If you are interested in this opportunity, please send your CV to CV@prospects.com. We look forward to meeting you!